

# 20% Existing Booking Return promotion 24/25

# **Terms and Conditions**

# 1. Eligibility Period:

The 20% discount is available for bookings made between **Monday, 16th December 2024**, and **Friday, 31st January 2025**.

# 2. Applicable Vehicles:

The discount applies to cars, motorbikes, motorhomes, caravans, boats, campers, and trailers. It does not apply to farm machinery, trucks, or coaches.

# 3. Customer Eligibility:

This discount is exclusively for customers with a confirmed one-way booking made between **1st December 2024** and **31st January 2025**, traveling and returning between **16th December 2024** and **31st December 2025**.

#### 4. How to Book:

- The discount is available only through Spencer Gulf Searoad Reservations by calling 08
  8823 0777 during office hours.
- This offer is **not available online**.

#### 5. Payment:

Full payment is required at the time of booking to confirm your reservation and receive the discount. Accepted payment methods are Visa and Mastercard.

# 6. Changes to Booking:

- o Modifications can be made prior to the travel date and time.
- o If the updated travel date falls outside the promotion period, additional fees may apply.

## 7. Cancellation Policy:

- All fares are non-refundable.
- o If canceled, the fare amount will be held as a credit voucher valid for **12 months** from the date of issue.
- Vouchers can only be used by contacting Reservations and cannot be applied to online fares. Additional fees may apply if discounted fares are unavailable during rebooking.

#### 8. Restrictions:

- This discount cannot be combined with any other offers.
- The promotion may be withdrawn without notice at any time.

#### 9. Office Hours:

- Monday to Friday: 8:00 AM 4:00 PM
- Saturday: 8:00 AM 1:00 PM
- o Sunday: 10:00 AM 3:00 PM
  - Office hours may vary during busy periods with increased sailings.

#### 10. Additional Terms:

All other standard Spencer Gulf Searoad travel terms and conditions apply and can be found on our website at <a href="https://www.spencergulfsearoad.com">www.spencergulfsearoad.com</a>.

For further clarification or assistance, please contact Reservations at **08 8823 0777** or email us at <a href="mailto:admin@spencergulfsearoad.com">admin@spencergulfsearoad.com</a>.